



THE ° CALGARY ° TENNIS ° CLUB

The Calgary Tennis Club

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Dear patrons and guests,

CTC is implementing strict rules during lessons to ensure proper hygiene and physical distancing take place. We appreciate the compliance of all members and guests as this will ensure we are able to stay open and enjoy the tennis season.

CTC 2020 Lesson Procedures and Policies

Cancellation Policies

Private, semi-private, and private group lessons must be cancelled at least 24 hours in advance or else they will be charged the full lesson fee if a substitute is not found before.

Illness cancellation policy

If the patron or coach exhibits any symptoms of COVID-19 (if you have a fever, cough, shortness of breath, runny nose or sore throat, you are **legally required to isolate for at least 10 days** from the start of your symptoms or until they resolve, whichever is longer), prior to the lesson, please stay home and contact your coach to cancel your lesson. You **WILL NOT** be charged even if the lesson is cancelled within less than 24 hours.

If during the lesson the coach or patron feels ill or exhibits any symptoms of COVID-19, we will direct you to immediately go home and arrange for transportation if needed (do not use public transport like trains, buses, taxis, or ride share programs). We recommend that you do the [online AHS self-assessment and get tested for COVID-19](#) if necessary.

Lesson Procedures (coaches and clients)

Please follow all CTC Covid-19 Protocols and government issued health guidelines:
<http://calgarytennisclub.com/resources/Documents/CTC%20COVID%20protocols.pdf>

<https://www.alberta.ca/coronavirus-info-for-albertans.aspx>

<https://www.calgary.ca/csps/cema/covid19/safety/covid-19-city-of-calgary-mask-bylaw.html>

The clubhouse is now open. Please remember to not share food/drinks with others.

Effective August 1st, in accordance with the new City of Calgary bylaw regarding face coverings in indoor public spaces, all players **MUST** bring a face mask to use when entering the clubhouse for any reason (refilling water bottles, use of washrooms, etc.)

Semi-Private and Group/Clinic lessons

Effective June 12th, we are allowing semi-private and group/clinic lessons (3-4 people) with no household restrictions. Guidelines of physical distancing of 2 meters between all players/coach and ball management continues to be enforced.

Ball Management

For all lesson types (private, semi-private, and group/clinic), to reduce risk of viral transmission only the coach will be handling the tennis balls; players can help by pushing balls away using their racquets or shoes.

When practicing serves however, each player will need their **OWN** personal set of **uniquely marked** balls that only they will handle and will not be mixed up with others. Players within the same household will be able to share their balls.

During clinics provided by the club, each player will be provided a set of marked balls when practicing serves. These balls will be returned to the club for storage between each session.

Before the lesson

CTC recommends using contactless payment methods or debit/credit cards as much as possible; however cash will still be accepted. Payments can also be done over the phone by calling the club the day of your lesson at any time at (403) 244-5302.

We recommend that you arrive wearing your tennis clothes ready to play - the clubhouse is open; however showers are still closed.

Demo Racquets will not be available on site.

Bring your own hand sanitizer.

We recommend you arrive for your lesson no more than 10 minutes ahead of your scheduled time. When onsite, always maintain a physical distance of at least 2 meters from others at all times.

During the lesson

Continue to practice the physical distancing of 2 meters between all players and coaches.

When practicing serves, make sure to **BRING YOUR OWN** marked balls to avoid sharing equipment. For adult clinics offered by the club, marked balls will be provided. New cans of balls can also be purchased from the clubhouse.

Parent/guardian of players under 12 years of age, if you want to watch your child you may do so from outside the tennis court. No other spectators are allowed at any time.

After the lesson

Normally, after a lesson players would typically help the coaches pick up and return balls into the basket. Since only the coach should handle the tennis balls, players instead will corral the balls using only their feet or racquet into a convenient area and then take this time to pack up their things, sanitize/wash their hands, and ensure physical distancing of at least 2 meters is maintained with others when leaving the facility to ensure a buffer time with the next set of players entering the court.

Last updated: July 30, 2020

The Calgary Tennis Club has been one of Calgary's premier outdoor clubs since 1889. It is a friendly place to engage in competitive and social play, enhance your fitness potential, socialize with active people and bond with family members