



THE ° CALGARY ° TENNIS ° CLUB

The Calgary Tennis Club

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Dear patrons and guests,

CTC is implementing strict rules during lessons to ensure proper hygiene and physical distancing take place. We appreciate the compliance of all members and guests as this will ensure we are able to stay open and enjoy the tennis season.

CTC 2021 Lesson Procedures and Policies

Cancellation Policies

Private, semi-private, and private group lessons must be cancelled at least 24 hours in advance or else they will be charged the full lesson fee if a substitute is not found before.

Illness cancellation policy

If the patron or coach exhibits any [core symptoms of COVID-19](#) (if you have a fever, cough, shortness of breath, runny nose or sore throat, loss of sense of taste or smell for children under 18) you are **legally required to isolate for at least 10 days** from the start of your symptoms or until they resolve, whichever is longer, or until you test negative. Please stay home and contact your coach to cancel your lesson. You **WILL NOT** be charged even if the lesson is cancelled within less than 24 hours.

If during the lesson the coach or patron feels ill or exhibits [any symptoms of COVID-19](#), we will direct you to immediately go home and arrange for transportation if needed (do not use public transport like trains, buses, taxis, or ride share programs). We recommend that you do the [online AHS self-assessment and get tested for COVID-19](#) or call Health Link 811 if necessary.

Lesson Procedures (coaches and clients)

Please follow all CTC Covid-19 Protocols and government issued health guidelines:

<http://calgarytennisclub.com/resources/Documents/CTC%20COVID%20protocols.pdf>

<https://www.alberta.ca/coronavirus-info-for-albertans.aspx>

<https://www.calgary.ca/csps/cema/covid19/safety/covid-19-city-of-calgary-mask-bylaw.html>

The clubhouse is now open. Please remember to not share food/drinks with others.

Effective August 1, 2020, in accordance with the City of Calgary bylaw regarding face coverings in indoor public spaces, all players **MUST** bring a face mask to use when entering the clubhouse for any reason (refilling water bottles, use of washrooms, etc.)

Semi Private and Group/Clinic lessons

In accordance with current government health restrictions, semi-private and group/clinic lessons are capped at 4 people per court (not including coaches) with no household restrictions. Guidelines of physical distancing of 2 meters between all players/coach continues to be enforced.

Before the lesson

CTC recommends using contactless payment methods or debit/credit cards as much as possible, however cash will still be accepted. Payments can also be done over the phone by calling the club the day of your lesson at any time at (403) 244-5302, or online at <https://calgarytennisclub.com/page-1529211>.

We recommend that you arrive wearing your tennis clothes ready to play - the clubhouse is open, however showers are still closed.

Demo Racquets will not be available on site.

Bring your own hand sanitizer; hand sanitizer is also available on site.

We recommend you arrive for your lesson no more than 10 minutes ahead of your scheduled time. When onsite, always maintain a physical distance of at least 2 meters from others at all times.

During the lesson

Continue to practice the physical distancing of 2 meters between all players and coaches.

Spectators must stay outside of the tennis court at all times.

Ball Management

For all lesson types (private, semi-private, and group/clinic), to reduce risk of viral transmission we encourage participants to **ALWAYS** sanitize hands before and after helping in picking up balls.

After the lesson

All players should sanitize their hands and ensure physical distancing of at least 2 meters when leaving the facility.